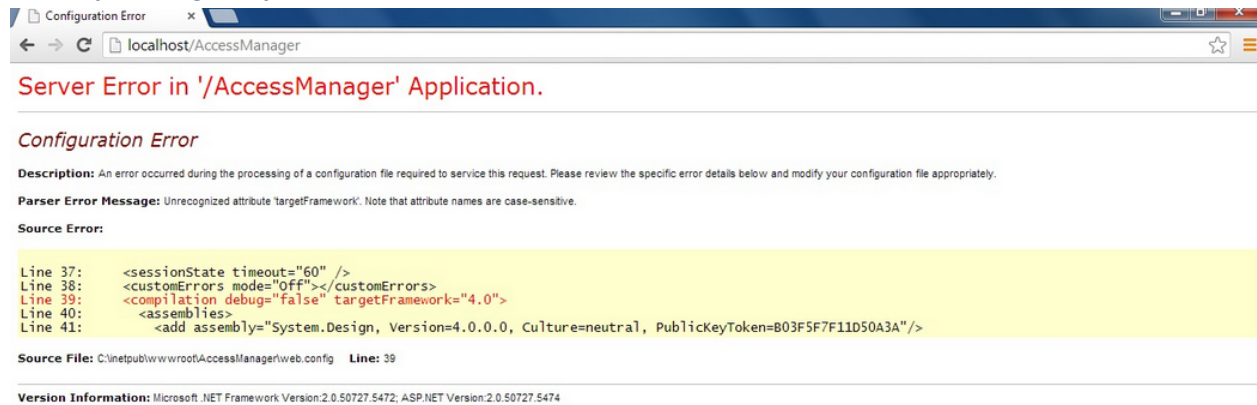


Topic:How to make AMS ver.6X installation work?

With regards to your issue. There are two settings that you need to set on your IIS and on the security settings of your windows PC.



First, make sure .Net4 is installed on your PC then run the IIS Manager.

-On the Application Pool make sure the following components are running under .net V.40

>[ASP.NET](#) v4.0

> [ASP.NET](#) v4.0 Classic

> [ASP.NET](#) v4.0 DefaultAppPool

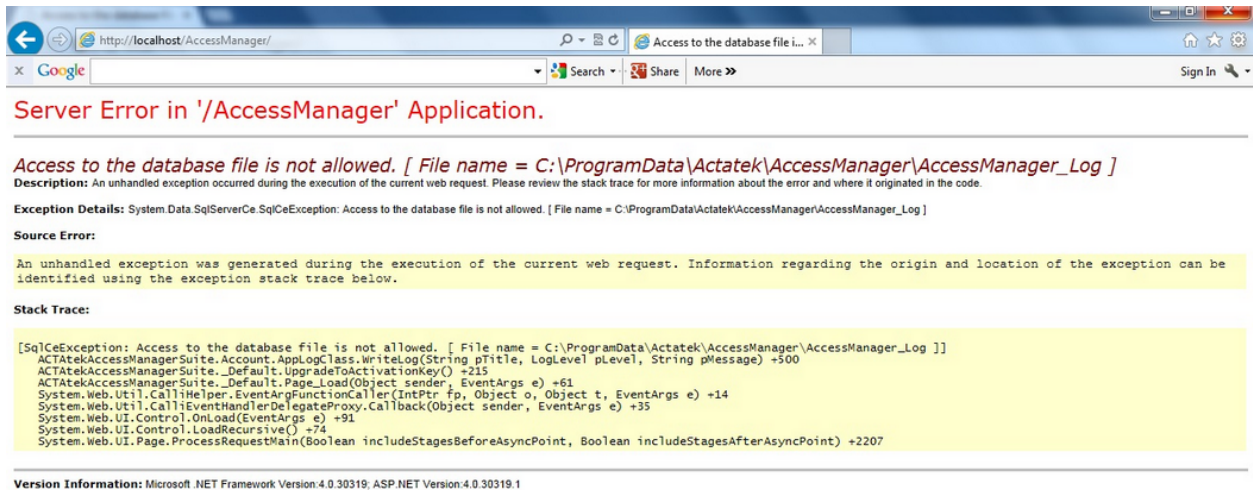
>Classic.NetAppPool

>DefaultAppPool

See below image as well for your reference.

The screenshot shows the IIS Manager console with the "Application Pools" feature selected. The left pane shows the tree structure: "Connections" > "ACTA-PC (ACTA-PC\ACTA)" > "Application Pools". A red arrow points to the "Application Pools" folder. The main pane displays a table of application pools on the server.

Name	Status	.NET Framework Version	Managed Pipel...	Identity	Applicat
AMS	Started	v4.0	Integrated	ApplicationPoolIdentity	0
ASP.NET 1.1	Started	v4.0	Classic	ApplicationPoolIdentity	0
ASP.NET v4.0	Started	v4.0	Integrated	ApplicationPoolIdentity	0
ASP.NET v4.0 Classic	Started	v4.0	Classic	ApplicationPoolIdentity	0
ASP.NET v4.0 DefaultAppPool	Started	v4.0	Integrated	ApplicationPoolIdentity	0
Classic .NET AppPool	Started	v4.0	Classic	ApplicationPoolIdentity	0
DefaultAppPool	Started	v4.0	Integrated	ApplicationPoolIdentity	10



Secondly, you need to allow the IIS user to access the Access Manager Folder.

[C:\ProgramData\Actatek]

1. Go to Access Manager Folder location "C:\ProgramData\Actatek"
2. Look for AccessManager folder and right click and select properties.
3. Then go to Security Tab and Add "IIS_IUSRS" account and make sure that this has all the permissions.
4. Then hit apply button and ok.

Lastly, restart your IIS (see screenshot below) for the make effect for any changes.

